



Job Description Form

Job Title:	Lead Maintenance Technician	Reports To:	Property Manager/Regional Maintenance Manager
Department:	Housing CHC	Supervises:	Other Maintenance staff including housekeeping
FLSA Status:	Non-Exempt	Dates Reviewed:	February 2022

Mission of Catholic Charities

Catholic Charities affirms the dignity of every person, partnering with parishes and the greater community to serve and advocate for those who are vulnerable, bringing stability and hope to people throughout eastern Washington.

Core Values of Catholic Charities

Respect

Compassion

Collaboration

Justice

Job Summary

This position is responsible for maintaining the entire property in a safe, attractive, comfortable condition and assist in other types of maintenance when necessary.

Job Duties/Responsibilities

To perform this job successfully, an individual must be able to satisfactorily perform each of the essential duties/responsibilities listed below. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties/responsibilities of this job.

1. Maintain exterior of the property daily, to provide clean and acceptable curb appeal at all times, with assistance of Assistant Maintenance Person and Housekeeper, when applicable.
2. Supervise and assign duties for the Assistant Maintenance and Housekeepers, in coordination with the Property Manager.
3. Supervise all work by outside contractors in the performance of their assigned duties to insure that they are completing their work satisfactorily and keep the Property Manager informed.
4. Assist Property Manager in the locating and purchasing of materials and supplies as required, maintaining constant knowledge of availability of materials at the best price available.
5. Make recommendations to the Property Manager for needed repairs and improvements to the property to maintain the best quality property possible.
6. Respond to all service requests as directed by the Property Manager and complete all work orders in a timely and professional manner.
7. Coordinate with the Property Manager all move-ins and move-outs and maintain a schedule for timely completion of apartment make-readies.

8. Assure that all apartments scheduled for move-ins are completely ready for the new resident prior to move-in date.
9. Maintain and supervise proper maintenance of all common area amenities. Inspect weight room equipment, clubhouse, patio furniture as applicable to the individual property and report findings to the Property Manager.
10. Make a regular inspection of all common area lighting, sprinkler systems, fire prevention systems and fire extinguishers as required.
11. Establish and follow a program of preventive maintenance on the property (i.e. air conditioner filter replacement).
12. Become familiar with all equipment operation, maintenance requirements, implied warranties and manufacturer's recommendations for properly maintaining equipment.
13. Maintain a schedule with the Property Manager to assure the availability of "on call" personnel for after hours, weekends and holiday emergencies.
14. Maintain an up-to-date inventory of all equipment, tools and supplies applicable to maintenance of the property.
15. Maintain compliance with OSHA regulations and hazardous chemicals program.
16. As assigned, may have budgetary responsibility.
17. Uses appropriate administrative, fiscal, physical, and technical safeguards to ensure the confidentiality, integrity, and security of CCEW client protected health information (PHI), per regulations outlined in the Health Insurance Portability and Accountability Act of 1996 (HIPAA).
18. Will regularly utilize all forms of communication (email, text, phone, etc.) and database practices necessary for this position and as directed by supervisor.
19. As a mandated reporter, follows all procedures outlined in agency policies and procedures to report to the proper agency when there is suspicion and/or confirmation that a child or adult has been a victim of abuse or neglect.
20. Perform other relevant duties as assigned by Property Manager.
21. Adhere to the tenets of Catholic Social Teaching and Catholic Doctrine.
22. Perform as a team member to assure that productivity outcome measures are achieved.
23. Perform related functions necessary to support the mission and core values of Catholic Charities.

Job Qualifications

To perform this job successfully, an individual must meet the minimum qualifications listed below. These qualifications are representative of the knowledge, skill and/or ability required to perform this job.

Education/Experience: to perform this job successfully, an individual must have: a High School Diploma or a General Education Degree. Demonstrated experience performing maintenance / janitorial duties. Demonstrated ability in one or more building repair areas, plumbing, drywall, electrical, HVAC etc.

Certificates/Licenses: To perform this job successfully, an individual must have a Driver's License and the ability to drive for work use. Must successfully pass background check as applicable to position.

Physical Abilities: To perform this job successfully, an individual must be able to:

- Regularly stand, climb, walk, hear/listen, talk
- Frequently lift up to 50-100 pounds, pull/push, carry, grasp, reach
- Occasionally sit, crawl, stoop, kneel
- Clearly see 20+ feet, with or without corrective lenses, ability to focus
- **Proof of COVID-19 vaccination upon hire**

Mental & Other Skills/Abilities: To perform this job successfully, an individual must have the:

- Adaptability: ability to adapt to changes, delays or unexpected events in the work environment; ability to manage competing demands and prioritize tasks; ability to change approach or method to best fit the situation.
- Analytical Ability: ability to maintain focus for extended periods of time; ability to complete research projects with resourcefulness and persistence; ability to synthesize complex or diverse information; ability to use intuition and experience to complement existing data.
- Attendance: ability to consistently arrive and be able to work as scheduled.
- Computer/Technical Ability: working knowledge of: Word Processing software, Spreadsheet software, Internet software
- Dependability: ability to follow instructions, both in written and verbal format; ability to respond to management direction; ability to complete tasks on time or notify the appropriate person with an alternate plan when necessary.
- Interpersonal Skills: ability to maintain satisfactory relationships with others, excellent customer service skills and a good overall understanding of appropriate human relations. Awareness of and sensitivity to the service population's culture and socioeconomic characteristics.
- Judgment: ability to make prudent and timely decisions; ability to exhibit sound and accurate judgment; ability to explain reasoning for decisions.
- Language Ability: ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals; ability to write routine reports and correspondence; ability to speak effectively before groups of customers or employees of organization.
- Mathematical Ability: ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume; ability to apply concepts of basic algebra and geometry.
- Motor Coordination: the ability to coordinate eyes, hands, fingers, and feet accurately and handle precise movements.
- Problem Solving Ability: ability to identify and/or prevent problems before they occur; ability to formulate alternative solutions to problems when necessary; ability to transfer learning from past experiences to new experiences of similar nature.
- Quality Management: ability to complete duties, on time and with absolute precision, at least 95% of the time; ability to edit the accuracy and thoroughness of one's work as well as the work of others; ability to constructively apply feedback to improve performance, ability to generate ideas to improve and promote quality in work.
- Reasoning Ability: ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form; ability to deal with problems involving several concrete variables in standardized situations.
- Supervisory Skills: ability to carry out supervisory responsibilities in accordance with the Company's policies and applicable laws. Applicable supervisory responsibilities include: training, and coaching employees, planning, assigning and directing work, reviewing performance, addressing complaints and questions and resolving problems.

Workplace Environmental Conditions

While performing the essential duties/responsibilities of this job, the employee will be:

- Noise Conditions: exposed during a shift to constant or intermittent sounds at a level sufficient to cause hearing loss or fatigue.

- Exposure to Trauma: Employees of Catholic Charities Eastern Washington provide direct services to vulnerable community members including those who have behavioral health challenges and those who have been exposed to trauma.
- Heat: subject to high temperatures
- Cold: exposed to low temperatures
- Atmospheric Exposures: exposed to dusts, fumes, vapors, or mists.

Employee Acknowledgement

I acknowledge, understand, and agree to the job duties and requirements for this position.

Employee Name: _____
(Please print clearly)

Employee Signature: _____

Date: _____