

We offer competitive salary, great benefits, and work that matters to our community.

The Organization

Seattle Housing Authority (SHA) is a growing, innovative, and mission-driven Agency based in Lower Queen Anne, Seattle. We are committed to advancing housing equity throughout the city, and creating a supportive, inclusive workplace for the 650+ employees who propel SHA's mission forward every day. Through our work, we expand housing opportunities for all, cultivate strong communities, and improve quality of life for our citizens and neighbors. We are best known for centering care and respect in our relationships with clients and leading with a deep commitment to race and social justice equity.

SHA's passionate and talented workforce have elevated the organization into a nationally recognized leader in housing and development. We believe in a workplace where "everyone" means "everyone," and creating an environment where employees can do their best work is the right thing to do. SHA fosters an inclusive culture where employees are celebrated for being exactly who they are and valued for their unique perspectives shaped by their lived experiences. SHA employees enjoy competitive pay and holistic benefits, flexible and alternative work arrangements, robust learning and development opportunities, career development, employee assistance program, and several affinity groups to help staff feel connected to themselves and their peers.

Every now and then self-assurance holds us back from chasing opportunities. Studies have shown that women and people of color are less likely to apply for their dream job if they don't meet every qualification. At Seattle Housing Authority, we are dedicated to building a diverse, inclusive, and authentic workplace that celebrates your identity and the background you bring with you. We don't believe there's only one 'perfect' candidate and encourage you to apply even if you don't meet every qualification. You may just be the candidate we're looking for!

The position:

Our Community Services Department is seeking a skilled, resourceful, and visionary leader to fill a Health & Housing Program Manager role. The Health & Housing Program Manager reports to the Community Services Administrator and, is responsible for oversight and management of the Division's planning and implementation of programs that have a significant health service and/or case management component. This includes planning and development, work plans and performance improvement through management and oversight of SHA's Behavioral Health Outreach Program (BHOP), Housing Stability Program (HSP), mental health case management, and Neighborhood House and ADS case management and outreach services. This position monitors and reports on progress in achieving health program milestones, establishing program objectives and performance metrics, working closely with SHA staff and contractors to adjust service delivery strategies and adopt innovations to achieve desired results and optimal SHA population health.

The Health & Housing Program Manager will be paid **\$40.81 - \$61.21 per hour, D.O.E Knowledge, Abilities.**

The ideal candidate has:

- **Proof of vaccination on first day of employment.** Please read our [vaccination policy](#).
- Bachelor's degree in Health Sciences, Public Health, Social Work, or related clinical or social services field strongly preferred
- Five or more years of increasingly responsible experience in health services program management, including at least two years of supervisory experience, strongly preferred

- Clinical licensure in behavioral health and/or nursing/medical licensure with demonstrated experience and certification in behavioral health (ARNP, PA, Psychologist, LICSW, MSW, Marriage and Family Therapist, RN) strongly preferred
- Valid Washington driver's license with fully insurable driving record.
- Extensive understanding of community engagement and the complexities of working in developing and established communities and is committed developing and delivering programs and services with a lens of social justice and racial equity.
- Proven ability to successfully lead and guide others in a meaningful way during times of change, clear on identifying goals and measurable objectives, passionate about their work and the work of those they lead, ability to develop trust with employees and partners, and manage courageously.

What will you be doing?

- Manage health and case management services contracts and budgets, working relationships with contractors, assessing contractors' performance, effectiveness and timeliness of services provided to SHA residents. Work with contractors as needed to achieve optimal program results for SHA residents, providing data-driven recommendations for improvements where needed.
- Lead SHA in establish working relationships and partnerships with key health providers serving residents, including federally qualified health centers and community behavioral health agencies, to improve coordination and increase resident's access to health services.
- Participate in and contribute to work groups and task forces with local, state, and national housing organizations and with managed care organizations representing Medicaid, Medicare, and other publicly funded programs relevant to the health of SHA's residents and communities. Advocate for SHA's perspective at related meetings.
- Lead staff in evaluating unmet health needs of SHA residents and the development of new health programs and improvements in current service scope and delivery. Identify opportunities to collaboratively develop and test innovative and evidence-based approaches to address health needs and disparities, health care priorities. Facilitate the adoption of effective strategies in SHA health programs.
- Lead the development and refinement of metrics that measure immediate and short and long-term performance and other valuable indicators to influence SHA business decisions about directly providing vs. contracting for on-site health programs.
- Explore collaborations with academic institutions and other health services research opportunities that create opportunities to more effectively scale efforts to address common physical and behavioral health challenges for SHA residents.
- Act as SHA's internal subject matter expert on the intersection of health and housing as a resource for other SHA managers. Provide education and technical assistance to departments and SHA work teams in interdepartmental problem-solving, planning, and policy development regarding health program challenges and opportunities on behalf of the Community Services Division.
- Coordinate activities and support departmental management and agency-wide teams regarding health and housing projects, including reporting. Establish and maintain cooperative and effective working relationships with others across programs and departments to increase understanding of health disparities of SHA residents.
- Actively work to advance the agency's equity and social justice values and objectives in approach to work, decision-making and determining priorities. Include race and social justice principles in analysis of program results; prepare recommendations or optional approaches to enhance the effectiveness of activities.
- Attend required trainings; use, maintain and replace assigned personal protective equipment; report all injuries and illnesses to supervisor immediately; complete and submit incident/accident reports as required; report hazardous conditions or unsafe work practices to supervisor; and follow all safety

and health guidelines, practices, policies, and procedures, and actively support and participate in the Emergency Preparedness program and tasks.

- Integrating anti-racist practices in contracts, programs and initiatives led by Community Services Division
- Perform other related duties as assigned.

For additional information on the job, please see the [full posting](#).

For information on our hiring practices, see our [diversity policy](#) and [equity policy](#).

To apply [click here](#)